



# TRAINING FOR ITES

List of recommended training programs for the ITES sector:

BUSINESS ETIQUETTE	BUSINESS WRITING	COMMUNICATION SKILLS
CONFLICT RESOLUTION	CROSS CULTURAL	CUSTOMER SERVICE
EMAIL WRITING	EMOTIONAL INTELLIGENCE	MANAGER TRAINING
MOTIVATION	NEGOTIATION SKILLS	PROBLEM SOLVING
STRESS MANAGEMENT	BUILDING THE TEAM	TELEPHONE ETIQUETTE
TIME MANAGEMENT	HIRING SKILLS	CONDUCTING PERFORMANCE DIALOGUES
COACHING AND MENTORING	TRAIN THE TRAINER	OUTBOUND TRAINING

Below are some clients of Momentum Training Solutions from the ITES sector

