



## Training Topics:

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### Accent Neutralization:

- Identifying and dealing with Mother Tongue Influence (MTI)
- Pronunciation
- Vowel Sounds and Consonant Sounds
- Using a neutral accent

### Elements of Spoken Communication:

- Inflection
- Pausing
- Reducing rate of speech
- Volume and tone
- Pitch
- Clarity and enunciation

### Practice Exercises:

- Reading exercises to practice pronunciation, inflection and enunciation
- Spoken communication exercises (extempore and presentations) to practice elements of rate of speech, pausing, inflection and tone of voice
- Individual and group activities that enable participants to practice their learning
- Assignments that help enhance learning beyond the classroom sessions

## Training Hours:

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- 18 hours of training

## Training Methodology:

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- Instructor Led Training
- Practice Exercises
- Role Plays
- Video and audio clips
- PowerPoint Presentation
- Games and Group Activities